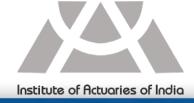
# 5th Seminar on Current Issues in General Insurance

Motor TP market Overview and Impact of Recent Changes in the Legislation

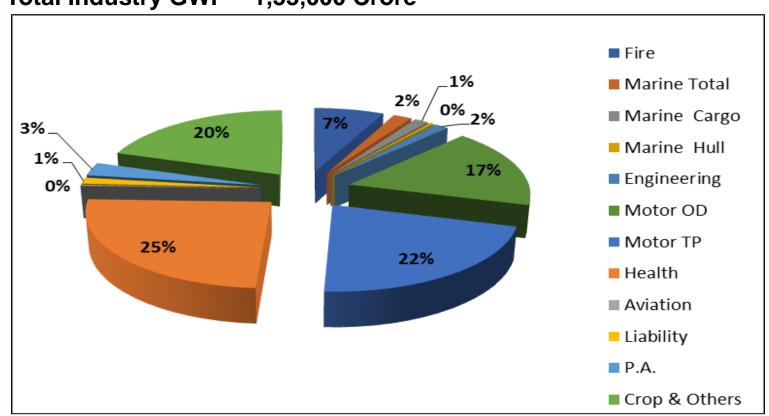
Anurag Rastogi Chief Actuary & Chief Underwriting Officer, HDFC ERGO General Insurance Company Ltd.



## Motor Industry Overview



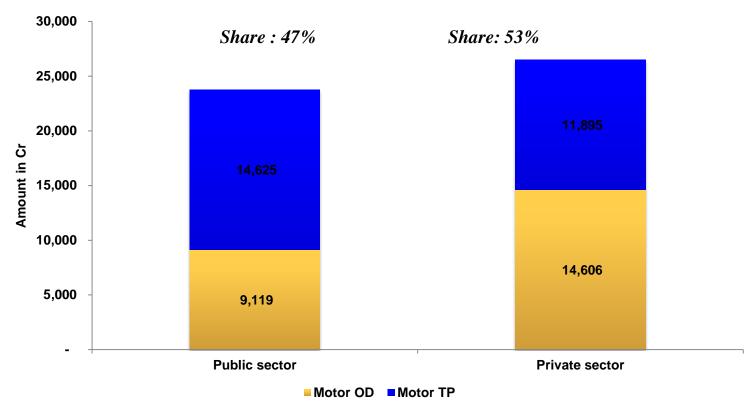
**Total Industry GWP – 1,53,000 Crore** 



**GWP by Line of Business – FY 2017-18** 

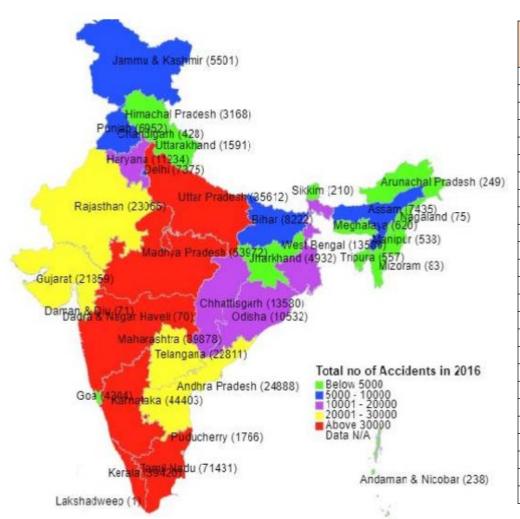






## Accidents by State



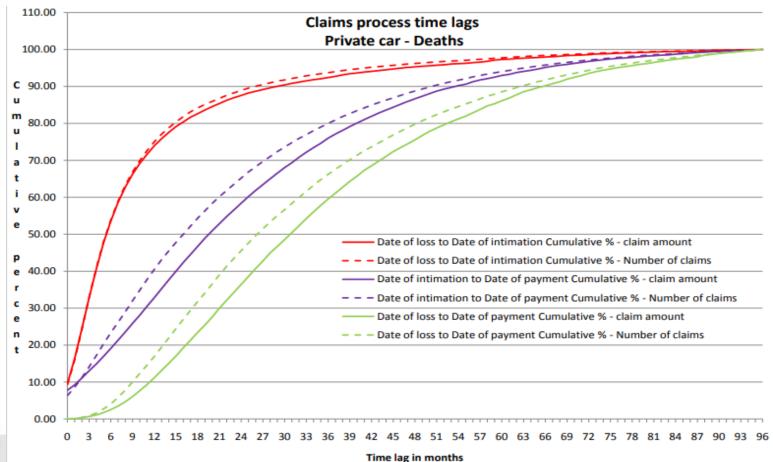


State	Total Number of Road Accidents during 2016	
Tamil Nadu	71,431	
Madhya Pradesh	53,972	
Karnataka	44,403	
Maharashtra	39,878	
Kerala	39,420	
Uttar Pradesh	35,612	
Andhra Pradesh	24,888	
Rajasthan	23,066	
Telangana	22,811	
Gujarat	21,859	
Chhattisgarh	13,580	
West Bengal	13,580	
Haryana	11,234	
Odisha	10,532	
Bihar	8,222	
Assam	7,435	
Delhi	7,375	
Punjab	6,952	
Jammu & Kashmir	5,501	
Jharkhand	4,932	
Goa	4,304	
Himachal Pradesh	3,168	
Puducherry	1,766	
Uttarakhand	1,591	
Others	3,140	

http://www.indiaenvironmentportal.org.in/files/file/Road%20accidents%20in%20India%202016.pdf

## TP Claim development

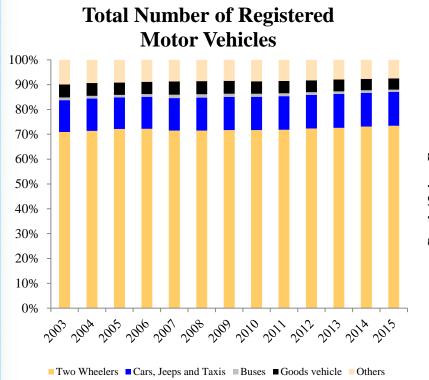


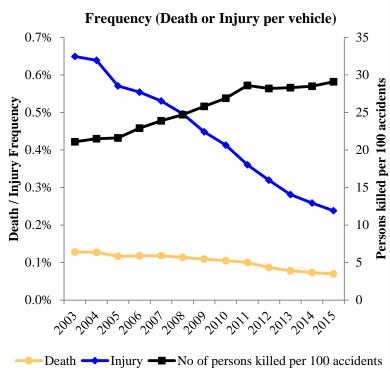


**Source: IIB report – Nov 2010** 

#### Road Accidents for Vehicle Classes







Source: MoRTH Annual Report 2016-2017

## Supreme Court Case Precedents on Quantum

#### In 2009, Sarla Verma –

Standardized the compensation calculating method by giving certain thumb rule

#### Future Prospects :

- 50% increase for the age group of 40-50 years
- 30% increase for the age group of 50 years and above
- No increase for the age group above 50 years.

#### Where the deceased was married

- 1/3<sup>rd</sup> deductions where dependants are 2 to 3.
- 1/4<sup>th</sup> deductions where dependants are 4 to 6
- 1/5<sup>th</sup> deductions where dependants are more than 6.

#### Where the deceased was unmarried

50% deductions to be made

## Supreme Court Case Precedents on Quantum

#### In 2017, Pranay Sethi -

Future Prospects					
Sarla Verma	Pranay Sethi				
For Permanent job (salaried)	Add	For Self Employed	Add		
Below 40 years	50%	Below 40years	40%		
40 to 50 years	30%	40 to 50 years	25%		
50-60 years	15%	50-60 years*	10%		

Note: New addition to Sarla Verma for above age of 50 from Nil to 15%

Note: For those salaried on Permanent job actual salary less tax and

For Self employed established income less tax component.

General & Non Pecuniary Damages					
Head	Amount (Rs.)				
Loss of Estate	15,000	10% increase every 3 years			
Loss of Consortium	40,000				
Funeral Expenses	15,000	Removed effect of Rajesh vs			
Loss of care & guidance	Nil	Rajbir case			
for minor children	INII				

#### Section 163A of The Motor Vehicles Act



- Section 163A got introduced with effect from 14-11-1994 with the key features as --
  - Schedule based compensation structure on fixed compensation basis.
  - Claimant was not required to plead and prove negligence
  - Benefits of compensation for the lower strata of society with income band less than Rs. 40,000/- per annum only
- Though the schedule has the bottom compensation of Rs. 50,000/-, the average payout experience was INR 3.2 lakh.
- Since the schedule was never revised since 1994, very few claimants preferred claiming under this Section.
- Expected to have 1% 2% claims outstanding in this category.
- Injury claims have been rarely filed under this section

## Section 163A Amendment



Nature of loss	Heads	Existing Schedule	Amendment in the Schedule
	Compensation arrived at multiplier based on the age and annual income of the deceased	Rs. 50,000/- to Rs. 5,33,333/-	Fixed compensation of Rs. 5,00,000/-
Death	Funeral expenses of Rs. 2,000/-	Rs. 2,000/-	Nil
	Loss of consurtium, if beneficiary is the spouse	Rs. 5,000/-	Nil
	Loss of estate	Rs. 2,500/-	Nil
	Actual loss (income not exceeding)	52 weeks	Nil
Permanent	lincome to the militiplier applicable and the % of	Rs. 5,000/- to Rs. 5,33,333/-	Rs. 50,000**/- to Rs. 5,00,000/-
Disability	Pain & suffering - Grievous Injuries	Rs. 5,000/-	Nil
	Pain & suffering - non Grievous Injuries	Rs. 1,000/-	Nil
	Medical expenses - actual as one time payment	not exceeding Rs. 15,000/-	Nil
Minor Injury	Fixed compensation	Nil	₹ 25,000/-

<sup>\*\* -</sup> As per the revised schedule, permanent loss will be arrived at by multiplying INR 5,00,000 and the percentage of disability as per WC schedule. Minimum compensation remains at INR 50,000



Faster claims settlement leading to reduced hardship on victims

#### Increase in severity of

- Death and Grievous Injury claims below 5 lac
- Expected mix of third party death claim amounts below 5 lakes to shift from current ~10% to ~18%
- Minor Injury claims below 25 thousands

Significant changes in run-off triangle development leading to increased uncertainty in TP IBNR estimation





W.e.f 1st Sep 2018

New Vehicle

3 year TP cover for Cars

5 year TP cover for Two Wheelers



## Customers

- Stability in annual premium payments
- Potentially lower premiums due to wider pooling of premium

## Society

More citizens are protected



#### Pricing

- TP Pricing uncertainty due to long term nature
- Need for Stand-alone OD cover
- NCB discounts through policy term
- NCB portability

#### Claims

- Propensity to claim may increase if NCB protected through policy term
- Claims management could be difficult if OD and TP covered by different insurers



## **Distribution Channel**

- OEM's and Banks to get a huge impetus
- Agents, Online distribution to get impacted negatively
- Possibility of mis-selling

#### Motor Vehicles Amendment Bill 2017



			INSCIDE OF FICEGURES OF ITOTA
Provision	Present MV Act	Proposed Amendment Bill 0f 2017	Impact
Limitation for filing claim	No Limitation period to file claim	File claim within 6 months from accident	<ul> <li>◆ Fast reporting of Claims</li> <li>◆ Reduction in uncertainty of frequency</li> <li>◆ Reduction in fraud</li> </ul>
Option for compensation	Structured compensation income group upto ₹ 40,000/- p.a.	Fixed one time compensation  • ₹ 2.50 lakh for grievous hurt  • ₹ 5 lakh for death	Speedy disposal of claims Reduction in Investment income Liability may go up in Injury claims
No Fault Liability	Interim compensation –  • Disablement -₹25,000/-  • Death -₹50,000/-	Provisions deleted	♠ Replaced with one time settlement
Statutory defence to Insurers	Major defences available – Driving licence Permit violation	Additional defences to Insurers – • non-receipt of premium (64VB violation) • drunken driving	▲ Likelihood of favourable judgements to Insurers
Pay & Recovery	Pay to claimants and recover from the Insured in case of breach of policy conditions	Deletion of pay and recovery provisions	Insurers will be absolved from liability Saving of time and resources in pursuing recovery
Pecuniary limits for filing appeal	Minimum claim limit for filing appeal is ₹ 10,000/-	Enhanced to₹1 lakh	<ul> <li>♠ Reduce unnecessary petty appeals</li> <li>♠ Reducing burden of Appellate Courts</li> </ul>
Duty of Insurers	No such provision	Insurer to designate officer upon receiving claim information from any source  Offer to be made within 30 days by Insurer  If offer is accepted, settlement is recorded  Insurer to make payment within 30 days  If offer is rejected by claimant, the claim to be adjudicated on merits	<ul> <li>Closer involvement of Insurer in claim process</li> <li>Facilitate in speedy disposal of cases</li> <li>Reduction in Investment income</li> </ul>



Thank you



Institute of Actuaries of India