Ref: IAI01/10/04/2017 : REQUEST FOR PROPOSAL FOR Design, Development, Implementation, Deployment & Maintenance (Website and Mobile Application) for IAI					
Clarifications to pre-bid queries					
Vendor Name	**Sr. No**	**RFP Document Reference(s) (Clause & Page Number(s))**	**Existing Clause**	**Query/Suggestions**	**Response**
3i Infotech	1	Pg 6, Pt 1	Develop and deliver the mobile application on application store (Google Play Store and Apple Store) within 30 days of completion of the mobile application.	Assumption: 30 days after completion of website	Mobile app development and website development both will be done parallely at the same time. Entire project will be completed modulewise, as and when module is ready it will be made live. In the case of mobile app when the module is ready it needs to be made live within 30 days of its completion on google/app store.
	2	Pg 7, Pt 11	Payment gateway	Integration with any specific Payment Gateway or 3i needs to provide the optimum Payment Gateway	Currently we are using billdesk, bidder can suggest if we need to change or not.
	3	Pg 7, Pt 20	Studying the problems / issues in the existing website and providing solution for the same in the new website	security	Most of the defects are identified however initial system study would be required to be done by bidder once on board.
	4	Pg 8, Pt 44	Archival of old data: The architecture being implemented by the bidder should provide for the archival of older content and for backing up the same offline	Any preference for the archived data need to be stored or 3i need to come up with the best archival solution	Bidder can suggest.
	5	Pg 8, Pt 49	Child portals	More details on child portals: How many child portals need to be catered Are they developed in the same technology as the existing website? Are the database of the existing child portals same as existing website or separate db	We have 1 common database for all the websites including child portals. All the sites are developed using same existing technology. List of websites:- 1) IAI website - Main/Primary website. 2) MTS (member tracking system) website - used by inhouse employees; it is the admin module. 3) GCA website - every year we have a global conference event for which this website is used. (event details, location, programme schedule, registrations etc)
	6	Pg 8, Pt 54	IAI's security integrator will audit the websites and provide the penetration testing and vulnerability assessment report to the bidder. The bidder shall fix/rectify all the issues reported by the auditor within given timelines.	Assumption: Pen test defects will be shared before start of the project	Pen test can be done once the development activity is completed.
	7	Pg 11, Pt 57	ACET Module - Photo verification uploaded by user	Will it be manual verification or online automated verification? If automated verification then what will be parameters against which the photo will be verified	We can keep both the options open. Parameters will be shared later.

8	Pg 12, Pt 57	Admission Module - Destruction module	What is destruction module? How does it function	destruction option will be there for all modules. It is basically destroying of data over a period of time. Ex. We can destroy/delete the members data which is more than 10 years old
9	Pg 12, Pt 57	Logs	Is this same as audit trail?	Yes
10	Pg 13, Pt 57	Study material Module - Study material delivery status	Will the delivery status updated in the new website manually? Or do it need to integrate with the 3rd party courier services	We can keep both the options open. We are using the services from Bluedart & DTDC.
11	Pg 13, Pt 57	Study material Module - CT9 subject study material exe format with expiry date (should work on all OS platforms)	Which all OS need to support this?	should work on mobile/ desktop/laptop (mac/windows)
12	Pg 14, Pt 57	Examination Module - Maintain CPD credits for exam activities	What are CPD credits?	Continuing Professional Development (CPD) hours are assigned to members who have participated in activities such as attending seminars/events, meetings, watching online videos, examiners etc. CPD hours are bifurcated into Professional and Technical CPD.
13	Pg 15, Pt 57	Addition Exam modules / Data Maintenance	These modules are required for Website or Mobile?	website only
14	Pg 17, Pt 57	Account Module - Reports from data aggregator are taken manually	What is Data Aggregator?	Billdesk is the data aggregator.
15	Pg 17, Pt 57	Account Module - Importing of data into Tally	Assumption: New website need to integrate with TALLY and import data	Yes
16	General	General	What is the current technology of the existing website? FrontEnd Database Middleware	ASP.NET v2.0 MSSQL 2008
17	General	General	Code base and database schema to e shared with 3i at what stage?	Once the bidder is on board.
18	General	General	What will be the project development location of the project?	development activity - offshore UAT and Implementation - onsite
19	General	General	SIT / UAT environment to be shared by IAI? Or it will be at cloud	Both can happen
20	General	General	Which all browser need to supported for website	IE, Firefox, Chrome, Opera, Safari
21	Scope / Deliverables: Page - 2	2. Creation of database using MS SQL, Data archival, MIS generation Dashboard & Graphical representation- Pie Chart, Histogram, Bar Chart etc. at various levels as per the requirement of the modules.	Please let us know the approx number of MIS report for all module for effort estimation.	6-8 reports per module (this may increase)
22	Scope / Deliverables: Page - 2	2. Creation of database using MS SQL, Data archival, MIS generation Dashboard & Graphical representation- Pie Chart, Histogram, Bar Chart etc. at various levels as per the requirement of the modules.	Please let us know any preferences for MIS tool if any	Biider can suggest
23	Scope / Deliverables: Page - 2	2. Creation of database using MS SQL, Data archival, MIS generation Dashboard & Graphical representation- Pie Chart, Histogram, Bar Chart etc. at various levels as per the requirement of the modules.	Is IAI required ad-hoc analysis or drill down report on dashboards. if Yes Please elaborate the scope of dashboards.	Both type of reports will be required depending on the requirement.

24	57, Page 20 , Document Management System	Store and keep track of all documents in electronic format	Any Specific Stadared requirmented is need to store the Electronic format	Biider can suggest
25	57, Page 20 , Document Management System	Search keyword inside the file also	File search - Any specific on the Image conent Search.	No.
26	Scope / Deliverables-Point No-8 (Pg No-6)	The solution architecture should be able to address the future scalability requirements, in terms of both application (to add new services) and infrastructure and backend (adding more users) for website and mobile application.	As per RFP, W/M Application is used by both Internal and External Users but Avg.User count is not specified. Please confirm the W/M Application Users (Internal and External) alogn with User Average Concurrecy to size the hardware/software platform	W/ M applications will be used by external users only. Current external user count is 10,000+ Internal users will use the admin module, internal count is 30
27	Scope / Deliverables-Point No-13 (Pg No-6)	The new website should be facilitated with an advanced and comprehensive Content Management System (CMS) solution as is available in the existing website. Some of the existing features are creating users, creating roles, uploading contents, editing contents, content version control etc.	Please confirm if open source ASP .NET CMS can be proposed, Also confirm how many multiple users would update the website simultaneously?	We are not open for open source CMS solution.500+
28	Scope / Deliverables-Point No-14 (Pg No-6)	Website response time should not be more than 3000 milliseconds. (Documentary evidence in this regard to be submitted)	Please confirm if Enterprise Monitoring Solution to be provided by Datacenter Hosting Provider or bidder need to propose Application Monitoring Software	No. Bidder has to do the testing at their end and submit us the reports.
29	Scope / Deliverables-Point No-31 (Pg No-8)	31. Bidder will be responsible for migration of the complete data from the existing website to the new website	Please share the existing data size to be migrated (Database and File System data)	File system data- 200GB Database - 10GB
30	Scope / Deliverables-Point No-37 & 43 (Pg No-8)	37. All costs other than hardware cost should be included by the bidder in the commercial bid. 43. Managing Operating system and software updates.	As per RFP requiremenrt, Software License cost to be included in commercial proposal. Please confirm if Open Standards be followed and Open Source Software backed with commercial OEM support can be proposed by bidder. Please confirm if Bidder need to include Deployment of OS, Software updates in scope for implementation of software and post go-live support	From development point of view any license involved should be taken care by bidder. From deploymnet point of view the licenses part would be taken care by hosting provider.
31	Scope / Deliverables-Point No-46 (Pg No-8)	46. New website should be integrated with the social networking sites like FaceBook, Twitter, LinkedIn, YouTube etc.	Please confirm integration with Social networking sites also includes giving option for External User Signin using Facebook, Google, Twitter accounts also.	Signin integration not required.
32	Scope / Deliverables-Point No-56(c) (Pg No-9)	56. Quality Control requirements c. Load testing by using win runner / win loader by simulating 10,000 users	Please confirm if we can use Open Source load testing tools such as Jmeter, other for load testing	Yes
33	Scope / Deliverables-Point No-56(L) (Pg No-10)	56. Quality Control requirements I. The complete solution should be capable of being deployed on a public/private cloud and must support virtualization.	As per project required, application system should be hosted on Virtual platform or ready to be hosted at Public/Private Cloud. Please confirm if bidder need to consider or propose Virtual platform Software cost in proposal. If any preference (Vmware/Hyper-V/KVM/Xen)	VM platform will be provided by IAI. Software Licensing costing will be shared by bidder.

34	Scope / Deliverables-Point No-57 (Pg No-22 & 31)	Online Ticketing System (W/M) ▢ Centralize help desk ticket management – from request creation to resolution ▢ Track and monitor requests in real time ▢ Build pre-defined resolutions in the database for end-users. ▢ Advanced workflow, with multi-step approvals and notifications ▢ Reports ▢ Logs 34. Work Location: 302, Indian Globe Chambers, off DN Road. 142 Fort Street, Mumbai 400001 or any other place as communicated.	Please confirm for Ticketing Module would only be used by internal department users for Application problem resolution or it would also be used by external users for grivance of applications submitted and integrated with Web portal. If possible let us know department users Please confirm if ITIL standards(Incident/Change/Problem Management) for Helpdesk Ticketing Software should be mandatory criteria for ticketing solution Also confirm if Onsite helpdesk /technical support team would be provided with Desktop/workstations with LAN / internet connectivity at work location(Mumbai)	For external users. ITIL standards not mandatory. Onsite support not required. System will be used by in-house.
35	Scope / Deliverables-Point No-56(j) (Pg No-10)	56. Quality Control requirements j. The solution should enforce network level security, traffic to be encrypted using secured connectivity.	For Encryption data in motion, HTTPS would be proposed. As per security requirement for application system, sensitive data to be encrypted while storing in database, Please confirm Encryption license to be included	Bidder can share the commercials for the same.
36	General	Application requires OTP for various modules	As per User Authentication to be secured, Please confirm two-factor authentication such as OTP via SMS or Phone call is required for Web Portal login	Phone call not required.
37	Pg. 8	**Comprehensive and adequate Technical, Administration and operational training should be provided to the IAI users (Content Management Training, , Application Submission Training, Support Handover etc.)**	Kindly Clarify the following: a) No. of batches for the training b) location for the Training c) whether the training infrastructure/materials will be provided by the department?	No. of batches will be decided later. Location for training will be IAI office-mumbai. Training material will be given by bidder.
38	Page 12, Admission Module	Destruction Module	Please explain the functionality of this section with respect to Admission module..	destruction option will be there for all modules. It is basically destroying of data over a period of time. Ex. We can destroy/delete the members data which is more than 10 years old
39	Page 13,Study Material Module	Study Material Royalty Module	Please explain the functionality of this section with respect to Study Material module..	monthly/ quarterly /yearly report of total no. of sale of study material (hard copy) should be genrated from database with additionally features of calculation also.
40	Page 14, Examination Module	Destruction Module, Maker and checker	Please explain the functionality of these sections with respect to Examination module.	Maker and checker is required in modules where excel data is uploaded into database. To confirm the uploaded data is correct or not maker-checker is required.
41	Page 14, Examination Module	Copying case history	Please explain the case history copy criteria so that we can implement this feature.	prepare master to store such cases in database which can be used for checking in other modules.

	42	Page 14, Examination Module	Honorarium to Examiners/Centre's	Please mention which kind of user will transfer Honorarium to examiners.	Honorarium to Examiners IAI appoints examiners for exam paper setting and marking; examiners are assigned for different subjects. Further IAI has to pay examiners for providing these services; payment fot paper setting is done subjectwise and payment for marking is done on the nos of scripts evaluated. Honorarium to Centre's IAI select exam centres for conducting exams within India and overseas countries. IAI further makes payment to the centres based on nos of candidates registered for
	43	Page 21, Research Module	**Actuary connect- Interact with an Actuary.** Live chat/ You talk, we listen	Please mention that will this interaction include real time chatting or calling. Please explain the 2nd point.	not real time chat; it will be lik a blog.
	44	Page 15	**Additional Exam Modules, Data Maintenance**	Please confirm that these are in both mobile and web application.	website only
	45	Eligibility Criteria for bidder, Page 24	7. The bidder should be a profit making company in the previous three financial years.	Kind request you to please reframe the clause as the project needs that the company should have strong background which can be showcased by Net-Worth : - 7. The bidder should have positive Net-Worth in the last financial years ending 31 March 2016.	The current clause will remain the same.
	46	Eligibility Criteria for bidder, RFP Page no. 24, Point no.s 1,2 & 3	In addition to Pt 1,2 & 3	This project needs a vendor which should have strong experience in similar type & scale of projects in Govt sector and it can be showcased by completed project in past, at least of value of Rs 1 Cr.	The current clause will remain the same.
	47	Terms and Conditions. RFP Page no.- 29, Point no.-18	Prices quoted should be FOR Institute premises (IAI) Head Office Mumbai and should be inclusive of all charges/taxes. Prices quoted in the bid shall expressly be inclusive of all statutory taxes, GST, fees, cesses, duties, levies, charges, surcharges inclusive of all statutory and any other components (net to IAI)	Any change in taxes during billing or invoicing has to borne by Customer.	ok
	48	Eligibility Criteria for bidder, Corrigendum Page 1	Minimum Average Annual Turnover*{MAAT) for the best two (2) years out of last five {5} financial years of the bidder should minimum be Rs.5 Crore.	Sizeable Turnover ensures Vendor has enough funds to run projects & processes, else there will be risk of person dependent projects run by small vendors with small revenue	The current clause will remain the same.
TCG DIGITAL SOLUTIONS PVT LTD	49	Page 6, Scope of Work/ 7	The developed website and mobile application should consider the performancemeasures in terms of memory, CPU consumption	Do you have any specific Performance Criteria which needs to be met w.r.t CPU consumption and memory . Aslo specifically w.r.t Web server/ Application Server/ DB Server	once the requirement study is over the bidder has to specify the hardware specifications to maintain optimun performance.

	50	Page 6, Scope of Work/ 8	The solution architecture should be able to address the future scalability requirements, in terms of both application (to add new services) and infrastructureand backend (adding more users) for website and mobile application.	Can you disclose the current and future metrics with respect to User counts Also any indication towards how many additional services may be added in furture will be welcome	website and mobile applications will be used by external users only. Current external user count is 10,000+. Internal users will use the admin module, internal count is 30
	51	Page 7, Scope of Work/ 10	Provide interfaces required to integrate the solution with other systems andsolutions.	Can you provide indication for what kind of other systems than may need integration. How many such systems. What is the nature of integration : information inbound/ outbound/ both? Integrations in real time or asynchronous?	Integration of Tally, Attendance system and add few more 3rd party applications. Both type of integration are required.
	52	Page 7, Scope of Work/ 22	The new template designs should be compatible to all web browsers.	Pls clarify "ALL" web browsers. Current site supports IE, Firefox, Chrome, Opera, Safari. Would these suffice for the future web site as well?	Yes
	53	Page 7, Scope of Work/ 23	The new template designs should be responsive (compatible to all mobile devices,tabs etc), bug free and should have Optimistic navigation, animated Images on homepage with banners and sliders.	Pls clarify "ALL" mobile devices - this means any kind of mobile devices with operating system iOS and Andoid one ?	all mobile devices means different screen-size and OS also,
	54	Page 8, Scope of Work/ 42	Managing security for the system.	Pls clarify whether "security" means access security to website functionality OR security of the environment (anti virus/ firewall) etc.)	primary security for the system will be provided by hosting provider. In the case of application security bidder has to address the issues.
	55	Page 8, Scope of Work/ 48	New website should have Multilingual features (Hindi, English, Bengali, Tamil, Telugu, Gujarati, Kannada, Malayalam, Oriya, Marathi) including content change to other languages (data change)	Pls clarify that the content in different languages will be provided IAI. The solution provided dos not need to translate	Will go with english for now but need provision for translation in the database for futrure purpose.
	56	Page 9, Scope of Work/ 52	New website is to be integrated with Google Analytics.	Does price of Google Analytics Enterprise version need to be quoted or the requirements can be served with the community bersion	no
	57	Page 10, Acet Module (Entrance Exam) / g.	Verification ofphoto(s)uploaded byuser(s)	Can you clarify what kind of verification is implied?	verification parametes will be shared later.
	58	Page 12, Admission Module	Destruction Module	Can you pls clarify what is "Destruction Module"? (This also appears for several other modules/ sections	destruction option will be there for all modules. It is basically destroying of data over a period of time. Ex. We can destroy/delete the members data which is more than 10 years old
	59	Page 31, Work Location:	Work Location: 302, Indian Globe Chambers, off DN Road. 142 Fort Street, Mumbai400001 or any other place as communicated.	Does IAI allow offhsore development/ testing of backend components before deployment and submission for UAT? OR Entire development has to be done onsite.	development activity - offshore UAT and Implementation - onsite
NSEIT	60	Page 6, Point #3	Hosting of Website on hosting service providers Server	Will the 'hosting service provider Server', be selected by IAI?	hosting service provider is already available.
	61	Page 6, Point #4	Provide Technical Resource for maintenance of the Website/ Mobile App.	The technical resource for maintenance of Website/mobile application will be working Onsite?	after the developmnet period 1 qualified support/implementation engineer is required.

	62	Page 6, Point #7	The developed website and mobile application should consider the performancemeasures in terms of memory, CPU consumption	What are the current performance measures?	once the requirement study is over the bidder has to specify the hardware specifications to maintain optimun performance.
	63	Page 7, Point #10	Provide interfaces required to integrate the solution with other systems andsolutions.	Will users be allowed to login to the core systems or other applications/systems, via Website/Mobile application?	external user will be allowed. For CMS internal user.
	64	Page 7, Point #13	The new website should be facilitated with an advanced and comprehensive ContentManagement System (CMS) solution as is available in the existing website. Some ofthe existing features are creating users, creating roles, uploading contents, editingcontents, content version control etc.	Will be existing CMS to be used for the new system with necesssary enhancements OR completely new CMS is envisaged to be built?	New CMS
	65	Page 7, Point #14	Website response time should not be more than 3000 milliseconds. (Documentaryevidence in this regard to be submitted)	Implementing SSL on all pages will increase the resonse time of the webpages	ok
	66	Page 7, Point #15	All the contents, facilities and services as is available in the existing website are to betaken in the new website with reorganization of options and contents as pereducational websites. In case required, new options may have to be created.	All the contents, services and facilities can be directly taken 'as is' from old website? How many new options will be required, for creation?	During initial system study we will inform the bidder.
	67	Page 7, Point #20	Studying the problems / issues in the existing website and providing solution for thesame in the new website	Pls share list of existing problems/issues of the present website	initial system study would be required to be done by bidder once on board.
	68	Page 7, Point #27	During development and warranty phase, bidder has to provide graphics designsupport required for creating images on website home page/ other pages.	The graphic designer will be required in 'Full Time' capacity, for the entire period of development and warranty? How many of these resources is anticipated to be deployed?	Bidder can suggest resource count.
	69	Page 8, Point #31	Bidder will be responsible for migration of the complete data from the existingwebsite to the new website	What is the data size for migration?	File system data- 200GB Database - 10GB
	70	Page 8, Point #32	All the database driven query modules (for e.g.; member's login, member'sadministration module, Statistics, Reports in the child portals etc) as is availablein the existing www.actuariesindia.org site are to be implemented in the newwebsite with uniform look and feel of the pages. In case these modules are to becustomized / redeveloped for the purpose, the same is to be done by the bidder.	How many database driven query modules are there in the existing website, which needs to be implemented in the new website?	All the modules
	71	Page 8, Point #35	Provide warranty maintenance support for a period of 12 months for the newwebsite www.actuariesindia.org and mobile app from the date of acceptance of allthe deliverables in writing by the IAI to cater to all kind of bugs, issues, minor andcosmetic changes etc.	Clarification required for 'Issues, Minor & Cosmetic changes' other than the bugs resolution. Changes other than 'mentioned/agreed' will be considered as 'Change Request'.	ok

72	Page 8, Point #36	Comprehensive and adequate Technical, Administration and operational trainingshould be provided to the IAI users (Content Management Training, , ApplicationSubmission Training, Support Handover etc.)	Clarification required for scope of the training, other than the user training.	No. of batches required for training will be decided later. Location for training will be IAI office- mumbai. Training material will be given by bidder
73	Page 8, Point #38	The Institute may like to avail the maintenance support for the new website andmobile app after the 12 months warranty period and the bidder shall have to extendits support at the cost quoted in the commercial bid for at least next 3 years after thewarranty period.	When IAI will share the extended support requirement (which will be required post warraty period)?	we will provide once the bidder is onboard.
74	Page 8, Point #39	Defining and provisioning the hardware specification for the new web platform andCreating detailed project deliverables document.	Require list of existing hardware that can be valuated for reuse	We have 2 VM's a) Application VM 2) Database VM Both have same configuration Windows Server 2008 R2 Enterprise (64-Bit) Intel Xeon 2.1 Ghz 16GB RAM HDD - 900GB
75	Page 8, Point #42	Managing security for the system	What will be the scope of Security of the system? Will there be any specific timeframe for which the security management will be required?	primary security for the system will be provided by hosting provider. In the case of application security bidder has to address the issues.
76	Page 8, Point #43	Managing Operating system and software updates	What will be the timeframe for managing Operating Systems and Software Updates? Why IAI is not opting for these support from Datacenter where the servers will be hosted?	If new Operating system/ software updates required for the development of new website/ mobile app required then bidder will suggest/ recommend
77	Page 8, Point #48	New website should have Multilingual features (Hindi, English, Bengali, Tamil, Telugu, Gujarati, Kannada, Malayalam, Oriya, Marathi) including content change to other languages (data change)	Are these details to be just fetched from existing website or need a development in the new website? Does this applicable to Mobile Application too?	We will go with english as of now
78	Page 9, Point #56 C	Load testing by using win runner / win loader by simulating 10,000 users	Jmeter will be used for Perf testing. Are there any concerns from IAI for use of Jmeter	ok
79	Page 9, Point #56 D	Regular Auditing will be done by the bidder on monthly basis (for one year)	Point no 54 on Pg 9 contradicts this point(IAI's security integrator will audit the websites and provide the penetration testingand vulnerability assessment report to the bidder)	IAIs security integrator will audit the system developed by the bidder; if the audit report reveals any gaps/ loop holes then bidder will have to rectify/ resolve the same.
80	Page 9, Point #56 F	The bidder will have ready infrastructure / mechanismto negate /counter any possible cyber attacks.	Point no 54 on Pg 9 contradicts this point(IAI's security integrator will audit the websites and provide the penetration testingand vulnerability assessment report to the bidder)	IAIs security integrator will audit the system developed by the bidder; if the audit report reveals any gaps/ loop holes then bidder will have to rectify/ resolve the same.
81	Page 10, Point #56 i	The bidder will provide alerts and reports that will have data about anyattempts to maliciously get control of the site or any of its modules withoutany mistake made by the users of the system	Point no 54 on Pg 9 contradicts this point(IAI's security integrator will audit the websites and provide the penetration testingand vulnerability assessment report to the bidder)	IAIs security integrator will audit the system developed by the bidder; if the audit report reveals any gaps/ loop holes then bidder will have to rectify/ resolve the same.

82	Page 10, Point #56 J	The solution should enforce network level security, traffic to be encryptedusing secured connectivity	Pls elaborate on Network Level Security	Online payments are involved, bidder should ensure security is not compromised at application level, database level etc.
83	Page 10, Point #56 M	The modules as given below will be developed and implemented in a phasedmanner	Pls share the phases based on priority	All these modules are highlighted in the scope of work. Based on the scope of work bidder can suggest the priority of these modules.
84	Page 13, Study Material Module	CT9 subject study material exe format with expiry date(should work on all OS platforms)	Pls elaborate on CT9 study material exe	ct9 study material is provided to students; the study material is in exe format. In new website project it should work on mobile/ desktop/laptop (mac/windows)
85	Page 14, Examination Module	Destruction Module	Pls elaborate on Destruction module	destruction option will be there for all modules. It is basically destroying of data over a period of time. Ex. We can destroy/delete the members data which is more than 10 years old.
86	Page 17, Accounts Module	Reports from data aggregator are taken manually. Need toautomate the process.	Pls elaborate on the requirement of Automation	Payment gateway is the data aggregator, all the data related to online transaction should be entered/ updated in the new system automatically.
87	Page 18, HR & Accounts Module	Integrate Biometric attendance with the HRMS module inthe new web application - Employee attendance shallpopulate in the portal (intranet).	Is Intranet to be included in scope of work	Yes
88	Page 18, HR & Accounts Module	All transactions from old software to be migrated to tally	How is this requirement linked to the new website project? Pls elaborate	In the new website provision should be made to access old/ archived records of earlier system.
89	Page 19, Employment Portal	Track employer activity	Kindly elaborate on Track employer activity	track what all activities employer has done after logging into the system.
90	Page 20, DMS	Simple updating process	Kindly elaborate on Simple updating process	keep track of same files by using version control
91	Page 23, Point #59	The bidder has to make theadequate provisions for this kind of links to be provided in the home page of the (tobe) new site with attractive look and feel.	We understand that the section for the links to the websites mentioned is required to be provided. None of these sites would be in the scope of work	"We have 1 common database for all the websites including child portals. All the sites are developed using same existing technology. List of websites:- 1) IAI website - Main/Primary website. 2) MTS (member tracking system) website - used by inhouse employees; it is the admin module. 3) GCA website - every year we have a global conference event for which this website is used. (event details, location, programme schedule, registrations etc)"
92	Page 24, Point #3	Bidder must have developed, installed, tested and commissioned at-least Three (3)similar CMD driven web-sites & mobile app.	Will websites developed & implemented based on CMD be considered? Is mobile app development for these websites mandatory?	in case mobile app experience not there in CMD based apps then provide detailed mobile development capabilities proposal for us to consider
93	Page 29, Point #21	The defects, if any shall be attended to within 4 (four) workinghours and must be resolved within maximum 24 hours.	Defects needs to be categorized as per severity & mutully agreed upon SLA's shall be implemented	SLA we can provide once the bidder is on board

	94	Page 29, Point #24	The selected bidder shall be required to depute at least one coordinator cumdeveloper	This resoucre will be part of Warranty Support OR separately billable resource? Pls clarify	warranty support
	95	Page 31, Point #35 IV	Payment Schedule will be as under	Request relaxation of payment terms so that a mutually agreed upon T&C can be worked upon	The current clause will remain the same.
	96		Yearly AMC amount will be paid at the end of each AMC year	AMC amount is requested to be reconsidered for payout on advance for half yearly basis	The current clause will remain the same.
	97	Page 32, Point #40	Any Other Specific items required to complete theexercise including software license(s) cost	Bidder shall not be liable for purchase of any s/w licenses on behalf of IAI. Pls confirm	Software Licensing costing wil be shared by bidder. IAI will finally take decision to go ahead or not.
	98	Page 34, Point #1	Whenever under Work Order / Service Level Agreement (SLA) order any sum of money is recoverable from and payable by the Service Provider, the IAI shall have right to recover such sum by appropriating in part or in whole from the security deposit / bank guarantee of the Service Provider. In the event of the security deposit / bank guarantee being insufficient, the balance or the total sum recoverable, as may be, shall be deducted from any sum due to the Service Provider or which at any time thereafter may become due to the Service Provider under this or any other agreement with the IAI. If this sum is not sufficient to cover the full amount recoverable, the Service Provider shall pay the Institute on demand the remaining amount.	Terms captured in the section needs discussion & revision. Pls consider	The current clause will remain the same.
	99	Point #9	The IAI may also put in place any other agency for carrying out the remaining work and expenditure incurred on same shall be recovered from the Service Provider.	Terms captured in the section needs discussion & revision. Pls consider	The current clause will remain the same.
	100	Page 42, Part 'C' - Commercial Bid Form	One Resident Software Engineer for maintenance/management of website and mobileapplication within the warranty period of one year.	What would be the support period? Same engineer might not be able to support both website & mobile. At least 3 onsite resources would be required with necessary skillsets. Request consideration	support period will be 1 year post development period. Bidder can suggest resource count.