14 November 2015

To

All Fellow/ Affiliate members and

Any interested person from the public

Dear All

Please find enclosed draft APS 33 – Peer Review of Appointed Actuary’s work in Non-Life Insurance.

The draft is being circulated under para 4.4 of Principles and Procedures for issuance of Guidance Notes (version 4.00/24 08 2012).

We would request you sent your comments/suggestions on the draft to the undersigned at [gururaj@actuariesindia.org](mailto:gururaj@actuariesindia.org) within a time frame of 30 days i.e by 13th December 2015. Comments would be most helpful if you indicate the specific paragraph or group of paragraphs to which they relate, contain a clear rationale and, where applicable, provide a suggestion for alternative wording.

Thanking you

With regards

Gururaj Nayak

Head - Operations

**APS 33: Peer Review of Appointed Actuary’s work in Non-Life Insurance**

1. **Classification:** Practice Standard
2. **Legislation or Authority:**
   1. The Insurance Act 1938 including The Insurance Laws (Amendments) Act, 2015 (hereinafter referred to as the Act) and amendments thereto including the Insurance Regulatory and Development authority Act, 1999.
   2. The Insurance Rules 1939 (hereinafter referred to as the Rules) and amendments there to.
   3. Insurance Regulatory and Development Authority (Appointed Actuary) Regulations 2000 (hereinafter referred to as AA Regulations) and amendments there to.
3. **Application:**

All Appointed Actuaries of Non-life Insurance companies and Non-life Reinsurance companies and all Actuaries working as peer reviewers of such Appointed Actuaries, in connection with annual statutory actuarial valuation.

1. **Status:**

Issued by the Institute of Actuaries of India (IAI) under Due Process in accordance with the “Principles and Procedure for issue of Guidance Notes (version 3.00/ 27 06 2009).

1. **Version: 1.00**
2. **Effective: XX XX XXXX**

# Introduction

The actuarial profession or actuaries in general are achieving increasing visibility amongst policyholders and regulators alike. Actuaries also face a rapidly changing economic environment and increased regulatory complexities. To ensure that public are receiving high-quality professional services from our members the profession has promulgated actuarial standards of practice. Peer review is seen as another plausible method for actuaries to maintain the quality of the work that they perform.

At its simplest, peer review is the use of a second pair of eyes to review and challenge some or all of the work of the person who performed that work. More generally, peer review provides a mechanism to test work and the decisions taken.

The objective of the peer review is to led to an opinion by the reviewing actuary (the peer reviewer) that the work of the Appointed Actuary is in conformity with generally accepted actuarial principles and practice. Further, it serves to provide reassurance to actuaries and the users of actuarial work that the work has been performed to relevant technical and ethical standards, and in so doing to reduce the risk that users of actuarial work make poor decisions as a consequence of the actuarial work. Specifically this also means that the regulatory requirements of IRDA, requirements of relevant Actuarial Practice Standard (APS) and Professional Conduct Standards (PCS) have been fulfilled.

It is the responsibility of the peer reviewer and the Appointed Actuary to ensure a high standard in the performance of the peer review to help demonstrate the commitment of the IAI to act in the interests of the policyholders in particular and the public in general.

This guide addresses a number of issues that may assist members when deciding (a) whether peer review should be applied to a piece of work; and (b) how the peer review should be carried out. The issues considered in this guide are:

* Section 9.1 : Scope of peer review
* Section 9.2 : Choice of Peer Reviewer
* Section 9.3 : Method of Operation of Peer Review
* Section 9.4 : Communication
* Section 9.5 : Resolution of peer review issues

# Definitions

* 1. For the purpose of this Actuarial Practice Standard the following definitions will apply;
* Appointed Actuary is a fellow member of the IAI, and as defined under sub-regulation (2) of regulation (3) of Appointed Actuary Regulations.
* external peer review is a collaborative and collegiate peer review process where
* the peer reviewer is independent of and external to the insurer.
* an actuary working as an employee of the insurer or of any of the group companies of the insurer will not be treated as external.

In the instance that an individual was an Appointed Actuary and/or employee of the non-life insurer there should be a one year cooling-off period before the individual can become a peer reviewer of the company concerned.

* an actuary working as a consultant or advisor for the insurer will not be treated as external for this purpose except as mentioned below,
* a registered partnership firm or registered sole practitioner or registered sole proprietor is engaged by a non-life insurance company as a consultant or an advisor, then the sole practitioner, sole proprietor or the partner of the partnership firm, can be treated as external only if he is not associated in any other assignment with the non-life insurance company whilst providing the peer review support. However, in case of registered partnership firm, the partner actuary who undertakes the work as peer reviewer, should declare that arrangements were in place to ensure separation of the people and the work relating to the different assignments and to ensure the independence and objectivity of the peer review.
* a retired employee of the insurer, even if he is a pensioner of the insurer will be treated as external to the insurer provided that he is a registered sole practitioner or a registered sole proprietor or a partner in a registered partnership firm.
* Insurermeans a non-life insurer or a reinsurer carrying on the business of non-life insurance or non-life reinsurance as the case may be.
* Peer reviewer is a fellow member of the IAI performing the work of external peer review in terms of this Actuarial Practice Standard.

# IAI Standards

* 1. Peer review should be a standard element of professional practice for all annual statutory actuarial valuations carried out by an Appointed Actuary of a non-life insurer or non-life reinsurer.
  2. Internal peer review of actuarial work is usually undertaken by other actuaries within a company or by actuaries who are not necessarily at arms length from the actuary(s) who carried out the original work. Such review is valuable and encouraged, since it can be expected to identify errors, omissions and diversions from normal company (and, usually, professional) practice.
  3. However, internal peer review does not necessarily provide independence of thought and therefore is different to external peer review.
  4. The Institute encourages external peer review of actuarial work where the advice has implications for good corporate governance, e.g. where the advice has material implications for employees, customers and/or shareholders of the client.

# Peer review – Scope

# The decision as to whether a peer review process should be applied will often depend on the consequences and implications of the piece of work in question. Peer review should normally be used where a piece of actuarial work requires a material element of judgment or analysis, the consequences of which are reasonably expected to be significant for the person for whom the work is being produced. The person for whom the work is produced may not necessarily be restricted to the person to whom the work is addressed and may include other persons who may reasonably be expected to use the work.

# The individual(s) taking part in the peer review will need to be provided with all the information regarding the work, and the context in which it is being undertaken, that is necessary to enable them to carry out the peer review in accordance with the agreed scope.

# Members can consider the following when deciding whether and to what extent peer review should be carried out:

* the significance of the piece of work - the greater the significance of a piece of work, the greater the potential impact of a shortcoming in the work on those who will rely upon the work: greater significance will therefore imply a greater need for peer review.
* the reasonable expectations of the person(s) for whom the work is produced.
* the difficulty or complexity of the piece of work - work involving difficult concepts may require a higher degree of analysis via peer review, whilst complex work involving many separate steps may require peer review of each step.
* the application of other quality assurance controls to the piece of work - where the work is subject to effective challenge by the client, regulators or by third parties, such as auditors (and their reviewing actuaries).
* the desirability of assuring public confidence in the quality of the work in question.
  1. The following non-exhaustive list includes some of the activities that might be carried out as part of the peer review process:
* Checking the accuracy of the calculations.
* A review of the methodology and assumptions underpinning the work.
* A review of the reasonableness of the results.
* A review of the extent to which the work has been carried out in accordance with the Actuaries’ Code, Actuarial Profession Standards and other applicable regulatory and/or legislative requirements.
* A review of the clarity and/or quality of communication associated with the piece of work; and/or
* A review of the extent to which the work is suitable for the needs and reasonable expectations of the user of the work or of the user of the outputs to which it gives rise

1. **Choice of Peer Reviewer**
   1. The Appointed Actuary will choose a peer reviewer as defined in 8.1 above, who must have sufficient experience to be capable of contributing to all the technical aspects of the work. The peer reviewer should disclose his prior commercial or employment relationships with the insurer or with group companies to the Appointed Actuary before accepting the assignment and both should be satisfied that there is no conflict of interest. Prior commercial or employment relationships with the insurer or with group companies should also be formally disclosed in the peer reviewer’s report. Any company that has shareholding (whatever be the proportion) in the non-life insurance company will come under the purview of Group Company. However, given the confidentiality nature of the commercial dealings, there might be a confidentiality agreement in place. In such circumstances, the peer reviewer should disclose that there is a confidentiality agreement in place and confirm that there is no conflict of interest in accepting the peer review work.
   2. The work being reviewed is carried out in order to meet a regulatory requirement for which the Appointed Actuary holds an appropriate certificate of practice. The peer reviewer of such work must also hold the appropriate certificate of practice. However, the restriction of age 65 will not apply to the peer reviewer. The peer reviewer will provide a copy of the same to the Appointed Actuary for his record.
   3. The Appointed Actuary should choose the peer reviewer such that not more than three consecutive annual statutory actuarial valuations of the insurer are peer reviewed by the same actuary followed by a cooling period of at least one year. The count of valuations should be measured from the valuation as at 31/03/2016 and onwards.
   4. Members are reminded of their obligations under principle 3.1 of the Professional Conduct Standards (PCS) *“Many assignments offered to actuaries require considerable knowledge and experience for proper completion. Requisite knowledge includes methodology, relevant legislation and, in respect of work outside India local conditions and any professional code of practice in the country concerned. Actuaries must not give advice, unless: a) satisfied of personal competence in the relevant matters, or b) acting in co-operation with, or with the guidance of, someone (not necessarily an actuary) with the requisite knowledge and experience”*.
   5. Some types of work may require specialist skills, for which the supply of available reviewers may be limited. It may be the case that only a small group of individuals have the necessary skills and experience to carry out the review. In identifying a suitable person to be a reviewer, the individual should take reasonable steps to find someone. Where the member is unable to identify a suitable individual, they should consider what alternative arrangements can be put in place to manage risks and assure quality. The member should also ensure that the person commissioning the work is aware of these limitations as regards review of the work and is able to consider whether or not to modify his or her instructions to the member
2. **Method of operation of peer review**
   1. The precise form of operation will vary from case to case, and the Appointed Actuary and the peer reviewer are jointly responsible for making sure that appropriate review methodology has been used.
   2. It is required that the Appointed Actuary and the peer reviewer should discuss the work in appropriate depth, and that these discussions should be documented in sufficient detail to demonstrate that a professional and formal peer review has taken place.
   3. The peer review process will often be spread over a period of time, in which case the requirements described above will apply to each element of the peer review.
   4. It is acceptable for the peer reviewer to delegate activities in some parts of the review, but this does not remove him from being personally responsible for all elements of the review, and in particular it would be expected that he would not delegate activities and processes concerned with reviewing results and conclusions.
3. **Communication**
   1. An Appointed Actuary should confirm in his or her report that the work has been the subject of peer review in accordance with this Actuarial Practice Standard, mention the name and contact details of the peer reviewer in the report and also should specify any areas in which IAI guidance has not been followed, together with the reasons for the same.
4. **Resolution of peer review issues**
   1. Effective peer review inevitably has the potential to involve robust challenge. Differences of opinion between the member responsible for the work and the individuals involved in the peer review may therefore arise.
   2. Peer review can be an iterative process which can involve the peer reviewer passing comments back to the member and the member responding to those comments until they are satisfied that the work has been suitably reviewed. Where there are differences of opinion between the member and peer reviewer, these can normally be resolved through discussion or further analysis. Throughout the process, it is important that both remember that the individual responsible for the piece of work is ultimately accountable.
   3. It is acceptable for the member and individual taking part in the peer review to disagree on a point. There can be different levels of disagreement. For example, it may be the case that the individual who is not responsible for the work will be happy for the person who is responsible to make the decision as to how to resolve the disparity. Where the issue is material, it may be prudent to mitigate the risk to users of their advice by ensuring that the element of reasonable professional difference is given sufficient prominence in reports they provide to the user. In some circumstances the disagreement might be so significant that it is preferable to obtain a third opinion.
5. **Output of peer review**
   1. This guide does not prescribe the format of peer review output; however, it is suggested that, as a minimum, a record should be made of the peer review having taken place. In particular, the date and name of the individual(s) involved in the peer review should be recorded. The following is a non-exhaustive list of possible outputs:

* Record of peer review taking place;
* Record of peer review taking place and all issues having been resolved
* Record produced in the form of completed checklist of peer review issues considered; or
* Detailed record of peer review feedback and resolutions arising
  1. While standard forms and checklists can ensure all relevant aspects of the review have been completed, a more superficial ‘tick box’ approach should be avoided. Recording of peer review can assist the member responsible for the piece of work in the event that their work is challenged, and may also be useful when reviewing the effectiveness of peer review policies and processes.

# General

# The peer reviewer should submit a report addressed to the Appointed Actuary stating that the peer review has been carried out within the framework laid down by this Actuarial Practice Standard and describing the nature of work reviewed.

# It is expected that differences if any, between the view-point of the Appointed Actuary and the peer reviewer should be resolved before the Appointed Actuary makes his or her report final. However, to the extent that any material difference remains unresolved, the same should be mentioned in the peer review report.

# The report of the peer reviewer should be shared by the Appointed Actuary with the Board of the insurer.

# Furthermore, the Appointed Actuary can share the peer review report with the regulator, if the regulator desires. The peer reviewer should be aware that he may be called upon by the regulator to explain the rationale behind his recommendations.

# The Appointed Actuary retains entire responsibility for his or her work in compliance with the AA Regulations and in conformity with the provisions of the Actuarial Practice Standards and Professional Conduct Standards of the IAI. The Appointed Actuary must therefore retain the final say on whether or not any element of his or her work needs to be changed as a result of the peer review. The Appointed Actuary is therefore advised to use his discretion in this area with care.

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**Annexure 1- Minimum items that should be covered in the Peer review report**

1. Introduction
2. Opinion
3. Data Collection and Verification
4. Methodology
5. Assumptions
6. Check on results
7. Limitations
8. Confirmation that the peer reviewer is not associated with the same life insurance company on any other assignment during the period when peer review is done.
9. Disclosure of all prior commercial or employment relationships of the peer reviewer with the insurer in the peer review report subject to confidentiality agreement.

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