



Webinar in Risk Management

COVID 19 Response to business risks & championing them!

0



Tuesday 16th June 2020

) 1030 – 1200 IST

Register Now

http://www.actuariesindia.org/index.aspx

PANELISTS

Mr. Satyan Jambunathan Chief Financial Officer, ICICI Prudential Life Insurance



Mr. Rajosik Banerjee Partner and Head, Financial Risk Management, KPMG

Mr. Adarsh Agarwal Appointed Actuary, Digit General Insurance



Mr. Varun Gupta Chief Risk Officer, TATA AIA Life Insurance



MODERATOR

Mr. Bikash Choudhary Chief Risk Officer and Appointed Actuary, Future Generali India Life Insurance



COVID19 - Response to business risks & championing them!



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Q&A

Mute

Recording

Mr. Bikash Choudhary

Emcee & Moderator for the session CRO & AA, Future Generali Life Insurance

CPD



June 16, 2020

COVID19 - Response to business risks & championing them!



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Mr. Kailash Mittal

Chairperson AGRM Partner, KPMG

Research Projects



□ Initiated with an objective of some focused research and development

Expression of Interests floated for both Project mentors & teams

Volunteers shortlisted and organized into four teams

Project topics

□ Risk management in Guaranteed Annuity Options for Employee Benefit schemes

Catastrophic risk modelling

□ Risk management techniques in Annuities

Credit Risk

Risk management in Guaranteed Annuity Options for Employee Benefit schemes



Mentor: Suranjan Banerjee

Team Members:

- 1. Satish Thuwal
- 2. Nikhil Gupta
- 3. Ajay Shekhar

- Guaranteed Annuity Options (GAO)
- The biggest risk to the provider of such an option is the risk of interest rates falling below the guaranteed level.
- Providers can hedge this risks with financial instruments, typically a receiver swaption.
- The intent is to explore this and come with an efficient risk adjusted framework

Catastrophic risk modelling



Mentor: Sourav Roy

Team Members:

- 1. Dhairya Parikh
- 2. Harsh Agarwal
- 3. Shibyanshu Sharma
- 4. Shyam Dhanania

- 1. Historical study of various catastrophe impacting India
- 2. Trends in economic, insurance and human impacts of such catastrophes
- 3. Study of statistical theories of modelling various catastrophes from risk quantification and pricing of coverage perspectives
- 4. Case study of various catastrophe models available in the market





Mentor: Swati Gupta

Team Members:

- 1. Aman Loharuka
- 2. Sanil Shah
- 3. Rajat Gupta
- 4. Yash Sidhpura

- 1. Identify key risks
- 2. Suggest ways to mitigate these risks
- 3. Determine an optimal portfolio of assets to minimize investment risk
- 4. Suggest a methodology to project mortality improvement rates

Credit Risk



Mentor: Amruth Krishnan

Team Members:

- 1. Vardhan Chheda
- 2. Kumar Sudheer Raj
- 3. Siddhi Kharkia

- 1. Study some of the structural credit risk models for corporate defaults with a focus on the Merton/KMV model.
- 2. Apply the model to the Indian market, benchmark vs credit ratings and credit spreads where available.
- 3. Run a comparison against other credit models and / or tailor the structural model to the Indian market.



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Mr. Sunil Sharma

Key note address – President, IAI CRO & AA, Kotak Life Insurance

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Mr. Varun Gupta

CRO, Tata AIA Life Insurance

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POLL QUESTION 1



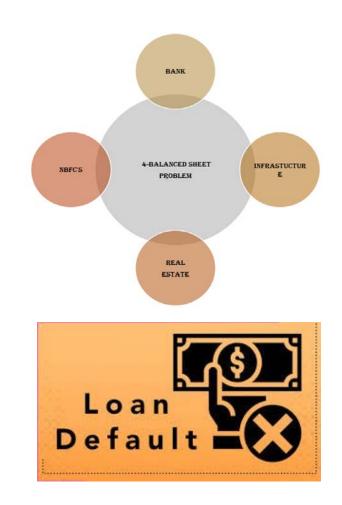
• Let us start the session with a quick poll...

Pre COVID 19 Context



• India slowing growth -courtesy the '4 balance sheet' problem

- Life Insurance
 - Asset Side: Defaults
 - Liability Side: Interest rates
 - Product Mix: Untenable Super cheap Term Insurance rates

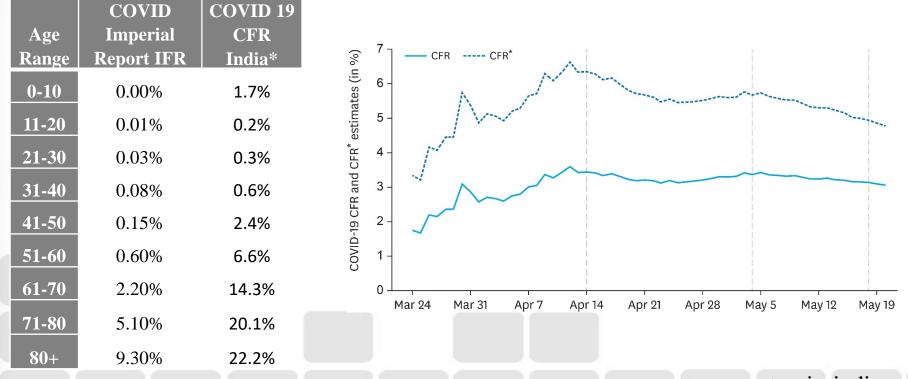


Mortality (1)

	Pop Density		Age Skew	Age Skew	COVID
	000s Per Sq	Age Skew	Bet 60 and 70	> 70	Deaths*
Area	Mile	< 60 Yrs	Yrs	Years	per million
US	0.09	78%	12%	11%	~400
India	1.08	90%	6%	4%	~15
UK	0.71	76%	11%	13%	~625
Spain	0.24	74%	11%	15%	~600
Italy	0.52	71%	12%	17%	~575



*Deaths+ Seriously Critical 15th June Worldometers.info

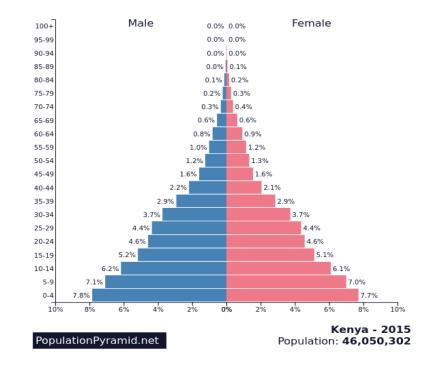


*India May 20 Data; Equal risk, unequal burden? Gender differentials in COVID-19 mortality in India

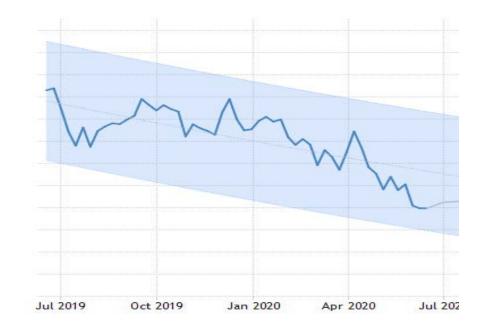
Mortality (2)



- Arrive at expected COVID Mortality
 - Age Mix
 - Already Morbid Population
 - Geographical Spread
- Watch out for IBNR
- Mid-Long term mortality
 - Anxiety Deaths of Despair
 - Neglect of underlying conditions



Interest Rates



10 Yr. Gsec Interest Rates going down

Reverse Repo @3.75%

Non Par Lines of Business most impacted

Capital impact New Business Pricing Mid/Long Term Impact Increasingly difficult to create meaningful endowment products www.actuariesindia.org

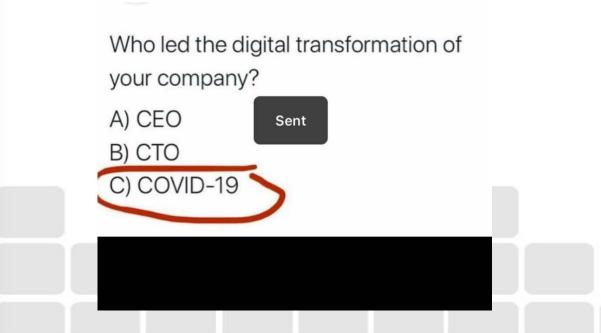


Product Mix and Volumes

The shift in demand unlikely to be uniform

Protection Vs Savings ULIP Vs Traditional Premium Paying terms

Move from F2F to Digital Selling







Looking Ahead



Save Costs	Understand your budget Cut non essential Expenditure				
Create a Layer of Protection	Check for capital at hand				
Understand Tail Risks	The Perfect Storm Tail Events are surprisingly correlated				
Acquire Skills	Be a Generalist				
Create Opportunities	Product Mix Mining Existing Customer Base				

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Mr. Rajosik Banerjee

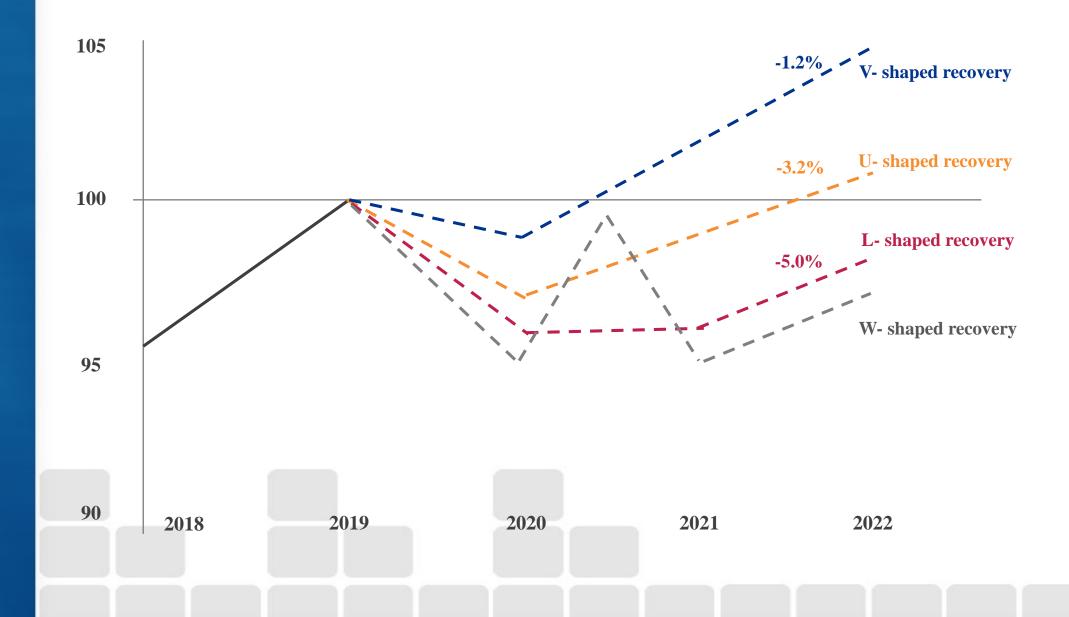
Partner & Head Financial Risk Management, KPMG

What has the earlier crises taught us?

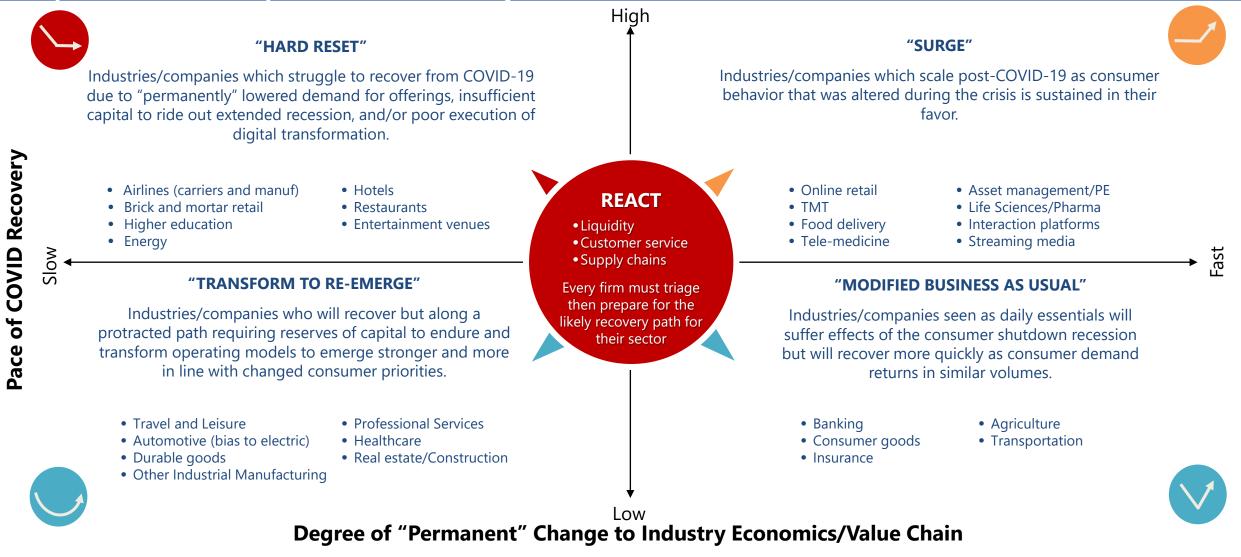
Sector	Data	2008	2009	2010	2011	2012	2013	2014	Recovery time to 2008 baseline (# years)	
BFSI	Sum of End User Spending (\$M)	186.891	176,261	177,111	181,868	191,017	201,317	212,766	4	
	Growth %		-5.69%	0.48%	2.69%	5.03%	5.39%	5.69%		
Consumer	Sum of End User Spending (\$M)	116, 400	110,520	110,792	113,028	117,885	123,056	128,333	4	
	Growth %		-5.05%	0.25%	2.02%	4.30%	4.39%	4.29%		
Transportation	Sum of End User Spending (\$M)	28,958	26,949	26,837	27,348	28,659	30,082	31,592	4	
	Growth %		-6.49%	0.42%	1.91%	4.79%	4.97%	5.02%	4	
Telecom	Sum of End User Spending (\$M)	70,950	68,747	69,961	71,856	75,187	78,665	82,775	3	
	Growth %		-3.10%	1.76%	2.71%	4.64%	4.63%	5.22%	5	
IT	Sum of End User Spending (\$M)	45,648	42,833	43,362	44,735	46,790	49,016	51,548	4	
	Growth %		-6.17%	1.24%	3.17%	4.59%	4.76%	5.17%	4	
Energy & Utilities	Sum of End User Spending (\$M)	75,864	69,281	69,451	70,606	73,609	76,993	80,483	5	
	Growth %		-8.68%	0.25%	1.66%	4.25%	4.60%	4.53%		
Healthcare	Sum of End User Spending (\$M)	37,804	36,232	36,180	36,751	38,146	40,055	42,208		
	Growth %		-4.16%	-0.14%	1.58%	3.80%	5.00%	5.38%	4	
Manufacturing	Sum of End User Spending (\$M)	44,432	39,224	39,248	39,985	41,518	43,274	45,237	_	
	Growth %		-11.72%	0.06%	1.88%	3.83%	4.23%	4.54%	6	
Government	Sum of End User Spending (\$M)	151,101	148,539	150,904	155,647	163,026	170,644	178,116		
	Growth %		-1.70%	1.59%	3.14%	4.74%	4.67%	4.38%	3	
Education	Sum of End User Spending (\$M)	12,980	12,643	12,688	12,665	12,919	13,345	14,053		
			-2.60%	0.35%	-0.18%	2.00%	3.30%	5.31%	4	
Total Sum of End User Spending (\$M)		731,229	736,534	754,488	788,755	826,446	867,112	4		
Total Growth (%)			-5.20%	0.70%	2.40%	4.50%	4.80%	4.90%	4	

Source: Gartner IT Metrics data

What shape of recovery do you expect?



Varying degrees of COVID-19-driven shifts will result in an "alphabet soup" of recovery





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COVID 19: Themes that will impact across sectors

Non-Financial Sector

- Supply Chain interruptions hampering forward and backward integrations
- Slowdown in existing as well as new order book
- Sub-optimal capacity utilization due to reduced workforce
- Lock-in of receivables due to non-payment by customers
- □ Increased costs due to IT, Infrastructure Revamp, BCP
- Uptrend in Cost of Goods due to volatility in raw material prices
- Inability to refinance WC limits

Financial Sector

- Higher ALM mismatches in Overnight-3M bucket due to moratorium on loans
- Worsening of asset quality in both wholesale and retail books due to rating downgrades
- **Downward pressure on NIM** due to rate cuts
- Slowdown in loan demand owing to muted economic growth
- □ **Higher haircuts** due to volatility in collateral prices



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Areas for applying stress testing

	A) Credit risk Increased defaults and credit risk provisions, governmental support and supervisory reliefs should be optimally made use of by banks Collateral coverage to be assessed Borrower Ratings to be reassessed taking into account expected impact on certain sectors.						
	B) Liquidity risk	Increasing liquidity outflows due to large facilities drawn- by customers and stressed equity and bond markets					
	C) Market Risk	Increased noise in market data, dispersion of spreads, and high intra day and day to day volatility lead to limit breaches Increased operational risk due to staff absence/ working from home, lockdowns, third party service failure, IT infrastructure failure, large scale cyber attacks/frauds					
tential	D) Operational Risk						
OVID- 19 pacts	E) Capital	Financial market crash and respective volatility and worsening of credit quality put significant strain on capital adequacy – short-term the key challenge is to identify current capital position and to provide reasonable forecasts					
	F) Operation Continuity	Triggering of BCP. Identification of critical services, locations from recovery plans. Guarding against increase in operational risk incidents due to all functions not operating optimally					
	G) Investment Risks	Impact on expected returns from Investments done in Mutual Funds or other market linked instruments					
	H) Reporting	Ad-hoc reporting's necessary for internal stakeholders as well as regulators to continuously monitor and understand the situation					
	High impact	Aedium impact					

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Mr. Adarsh Agarwal

Appointed Actuary, Digit Insurance

Non Life – Impact of Covid-19



- Pricing and Underwriting
- New Products
- Claims Handling
- Impact on Top Line
- Impact on Bottom Line

POLL QUESTION 2



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Mr. Satyan Jambunathan

CFO, ICICI Prudential Life

POLL QUESTION 3



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Panel Discussion

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Ashish Ranjan

Closing Comments & Vote of Thanks Member, AGRM

Upcoming Webinars



Title	Date
Assessing Value-For-Money of Investment Funds and Managing Single Factor Risks	19 June 2020
Pricing of Crop Insurance	26 June 2020
Town Hall with President (For IAI Student Members)	28 June 2020
Adapting to trends in Life Insurance	1 July 2020
1 st TechTalk in Employee Benefits- Compensated Absences and other long term employee benefits (For IAI Student Members & Non Members)	9 July 2020
Impact of IFRS 17 on Product Design and Pricing	16 July 2020
Webinar on Ayushman Bharat Scheme	24 July 2020

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CPD Questions



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Thank You

